



# Reflex

## CASE STUDY

*December 2015 saw leading specialist insurer Hiscox celebrate the official opening of their new state of the art Customer Experience centre in the heart of York.*



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### **The Challenge**

The £19 million multifunctional office space is a striking addition to the area and has created almost five hundred new professional jobs.

In order to protect the striking new building, employees and customers, Hiscox and its chosen main contractor BAM engaged Reflex to undertake the integrated security and life safety systems. The state-of-the-art HD network CCTV and Video Management Software, intruder detection and high security access control had to integrate seamlessly with their city of London and Colchester office facilities and required specific product partnerships and our design and engineering expertise in order to deliver these systems effectively. In addition to the security Reflex also designed and delivered site wide fire detection systems and disabled refuge.

### **The Solution**

Reflex are a fully accredited Avigilon partner and has significant experience of installing and commissioning Avigilon CCTV with integration to other security and building management applications. In this case our C-Cure partnership meant that we were ideally suited to deliver these corner stones of the site wide security. Avigilon offer the latest in High-Definition surveillance systems and award-winning management software whilst the C-Cure offers high security real time control of access and event management, the two combined provide a powerful enterprise level option for corporate applications.

Due to the complex nature of the building Reflex had to design and engineer the fire systems to meet the demands of the architecture as well as the stringent requirements set out in the British Standards. By utilizing various forms of detection and intricate cause an effect we produced a bespoke solution, even getting some of the infrastructure built with the prefabricated sections of the building.